

**Rural Works Department,
Visheshwariya Bhawan, Patna**

Limited Tender Enquiry Notice No-01/2025

Rural Works Department, Bihar, Patna invites offer for providing **1460** (One Thousand Four Hundred and Sixty only) post-paid CUG SIM Cards with minimum 50 GB per month high speed 5G/4G data usage with rollover facility, unlimited incoming & Outgoing Local & STD voice call on any network in local & national roaming, 3000 SMS per month on any network and 5G/4G with tracement service(Web based analysis).

Offer of fixed monthly rate of per post-paid CUG SIM applicable taxes in sealed cover can be submitted physically or by post up to dated **16.06.2025** at **3:00 PM** in our office at the below mentioned address:-

Rural Works Department, Bihar, Patna
Visheshwariya Bhawan, 5th Floor, Patna-800001
Website : rwdbihar.gov.in
Email : cugrwd10@gmail.com
Ph. No : 8986915060

All receive rate proposals will be opened on dated **16.06.2025** at **3:30 PM** in the above mentioned address before tender evaluation committee of Rural Works Department, Bihar, Patna. Authorised representatives of telecom service provider may be present at that time. Technical offer evaluation format & financial offer evaluation format are available on Department website rwdbihar.gov.in

Technical bid criteria for CUG Tender

1. Value added service (VAS) or personalised ring back tone (PRBT) Services or any extra billing should not be allowed other than the fixed monthly rate of CUG SIM.
2. Any other chargeable service in any form should not be activated in CUG SIM other than fixed monthly rate of CUG SIM (with applicable taxes) without the prior approval of the department.
3. The service provider must submit GST registration certificate.
4. The service provider must submit PAN card.
5. The service provider must ensure that all the mobile connection must be enabled with 5G/4G Spectrum network along with 50 GB minimum data with Rollover facility. Unlimited Calling in any network with 100 SMS per day.
6. The service provider should also provide Global Positioning system(GPS) along with tracking facility with web-based platform only for tracking people's location of the particular CUG number and have to establish nominated personnel to control tracking.
- 7.

8. The quality of the service shall be of higher precision with minimum or no call drop.
9. The Service provider must have experience of similar type of work/ service (i.e call facility and tracking facility) for minimum 500 nos. SIM cards in any Government organisation in last 3 years. In addition, the documents/ Bill copy regarding the above mentioned services issued by concerned organisation should be submitted.
10. The Service provider must submit an updated certificate/ documents issued by Dept. of Telecommunication, Govt. of India/TRAI regarding network coverage of 3G and 4G at least 95% of villages in Bihar. In case of unavailability of the above-mentioned documents, service provider will have to submit a self-undertaking for the same, which will be verified by the Department from DOT /TRAI.
11. The accuracy of tracking system must not be exceed 100m in any case.
12. The service provider must submit as declaration certificate that it has no been blacklisted/ debarred by any Govt. organization.
13. The Service provider must provide an affidavit that no late fine should be levied upto 6 months by them in case of non-payment of Monthly bill on time. The Payment shall be made according to the availability of the fund and after the corresponding approval by the competent authority .
14. The actual requirement of the SIM may be increase/decrease depending upon the working post of the department.
15. The service provider shall required to port all the current departmental CUG Mobile SIM, if any.
16. In no circumstances the connection of the aforesaid Mobile SIM shouldn't get disconnected .

Financial Bid and it is evaluation Criteria:-

1. The financial bid will be consider only of those bidders who have been qualified in technical Bid.

Memo:- 12/31070-01-08/2025 - 2784

Copy to ✓ IT Manager, RWD for kind information and necessary action you are thus requested to upload this document to the Departmental Website.

(Nirmal Kumar)

Engineer-In-Chief

/Patna, dated:- 06/06/2025

Engineer-In-Chief

For providing 1460 Postpaid CUG SIM with Mobile call and 5G/4G Internet Data Plan through Limited Tender Enquiry Notice No :- 01/2025

Date :-

Technical Offers Evaluation Format

Sl No.	Name of Telecom Service Provider	Conditions/ Criteria mentioned in Limited Tender Enquiry			
		Unlimited incoming and outgoing Local and STD Voice call on any network in Local/ National roaming	3000 SMS /month on any Network in Local/ National roaming	Minimum 50 GB / month 5G/4G Data usage with roll over in Local/National Roaming	5G/4G with tracement service (web based analysis)
1					
2					
3					
4					

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For providing 1460 Postpaid CUG SIM with Mobile call and 5G/4G Internet Data Plan through Limited Tender Enquiry Notice No :- 01/2025

Date :-

Technical Offers Evaluation Format

Sl No.	Name of Telecom Service Provider	Conditions/ Criteria mentioned in Limited Tender Enquiry			
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1					
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